

Printing from your MacOS Computer at UNB

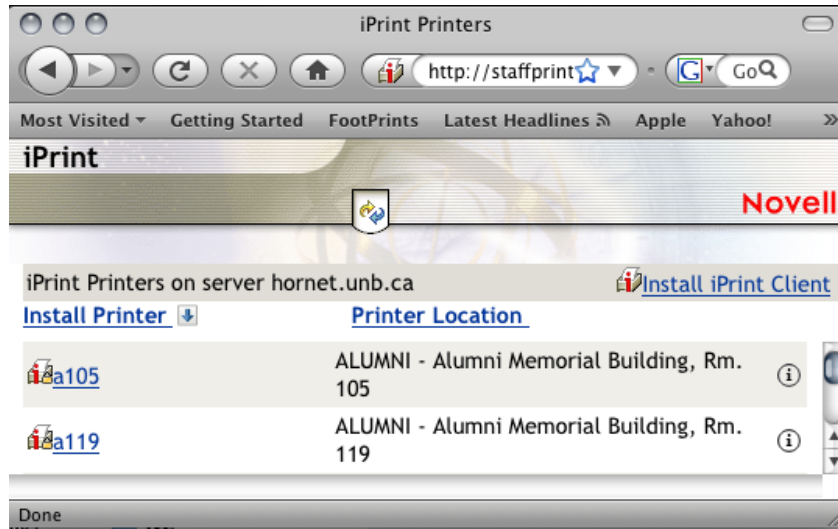
UNB supports printing from the following MacOS:

- 10.6 (Snow Leopard) and 10.5 (Leopard)
- 10.4 (Tiger)
- 10.3.9 (Panther) Note: Panther must be updated to version 10.3.9 in order to access UNB network printers.

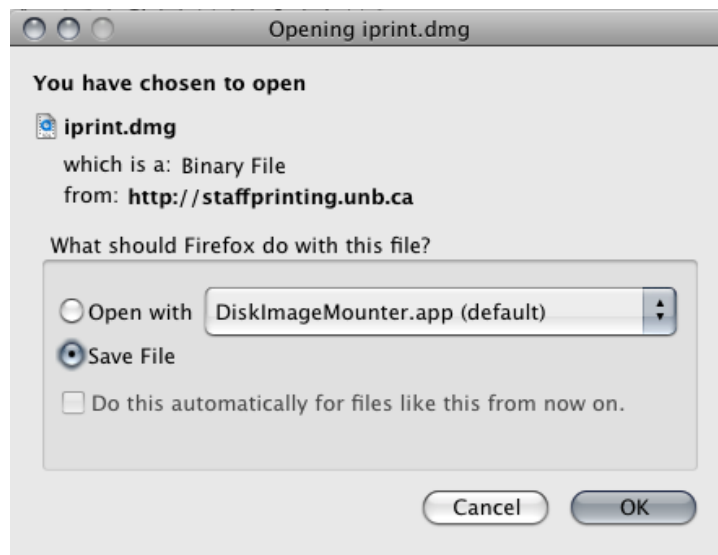
10 Steps to Installing a Network Printer on your Mac using iPrint

1. Select the appropriate printer from the list found at the web address below:

- UNB **faculty and staff** visit: <https://staffprinting.unb.ca>
- UNB **students**, visit: <https://studentprinting.unb.ca>



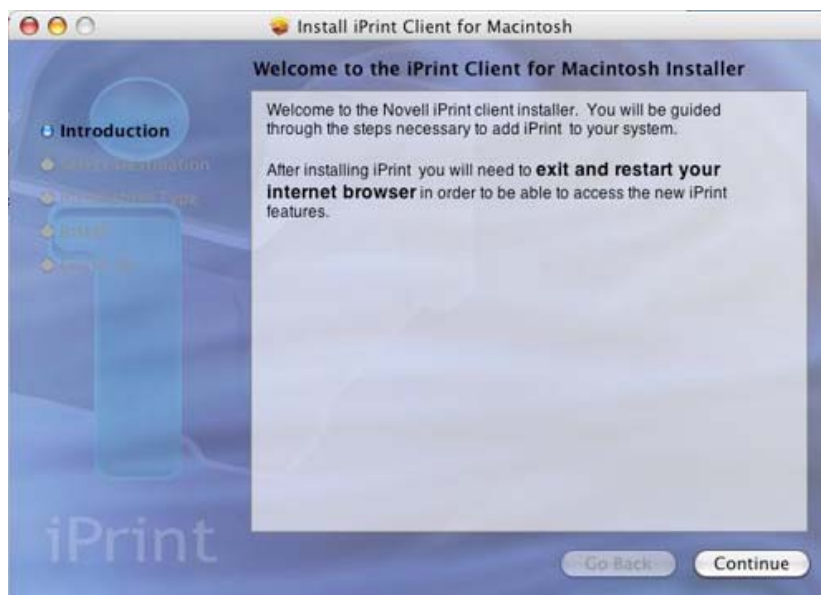
2. If iPrint is already installed, skip to step 9. If iPrint has not been installed on your computer, you will be prompted to download the iPrint client.



3. Click the link to download/save the iPrint client *remember where you saved it*. When it is finished downloading, please double click on the file that you just downloaded. It will open a window that should look like this:



4. Double click the icon that says iPrint.pkg and this screen will open: Click "Continue" to advance through the installation.



5. The next screen you will see should look like this: At this screen make sure you are installing the iPrint client to your main hard drive: Click "Continue".



6. Click "Install"

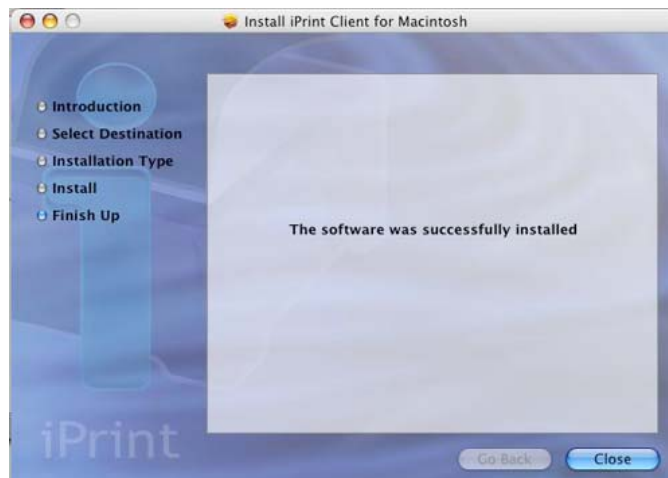
Note: If you do not have more than one hard drive, the default option will bring you to this prompt screen:



7. You will be prompted to login. You must use a Mac OS X account that has administrative access to install this program. Once the username and password are entered the iPrint client will install.



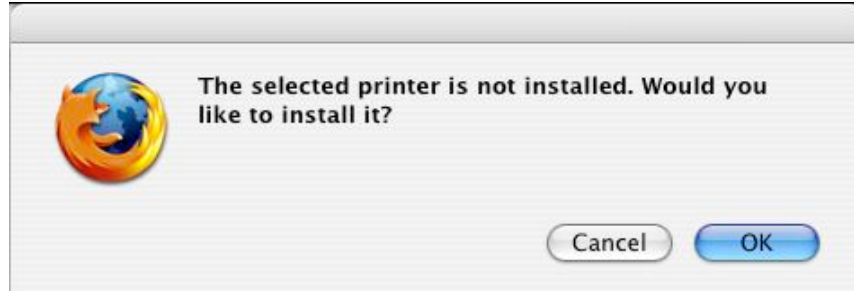
8. When iPrint is finished installing you will be prompted with this screen. Click "Close".



9. Once the iPrint client is installed you may be prompted to close your internet browser. If this occurs, you will need to re-open your internet browser and then browse back to the iPrint website (<https://staffprinting.unb.ca> or <https://studentprinting.unb.ca> respectively). Once again, select the appropriate printer from the list of printers on the left hand side of the browser.



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10. Once you have clicked on the printer you want to print to you will be brought to this screen: Click "OK". This will automatically install the selected Printer



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Please note, although ITS has preconfigured the majority of printers on campus which are commonly used, there may be situations where printing has not been configured for MacOS computers. If this is the case you will see the following error message:

No driver associated with this printer or can't find the specified ppd files.

In this situation, please contact the ITS Help Desk at 506-453-5199 or helpdesk@unb.ca for assistance.

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